



Frequently Asked Questions

Important: You must have your ORI number before your appointment. Missing required numbers may prevent submission.

Before Your Appointment

Do I need an appointment?

Appointments are strongly recommended to guarantee service. Walk-ins may be accommodated when availability permits. Calling ahead is advised.

What do I need to bring to my appointment?

You must bring: Two forms of identification (at least one must be a valid government-issued photo ID); ORI Number (required); Social Security Number (memorized; card not required); OCA Number (DCF applicants only, if applicable); Payment method.

About the Service

What is Live Scan fingerprinting?

Live Scan fingerprints are captured digitally and securely transmitted to your requesting agency.

Do you perform background checks?

We do not conduct background checks ourselves. We capture fingerprints and submit them to the appropriate agency that processes the background check. However, we do offer FBI Identity History Summary submissions through an FBI-approved channeler for individuals requesting a personal FBI record check.

Appointment Details

How long does the appointment take?

Most appointments take approximately 15–30 minutes.

Results & Status

How long does it take to receive results?

Results are typically available within 3–5 business days, depending on agency processing times.

How are my results delivered?

Results are sent directly to the requesting agency. For privacy and security reasons, applicants do not receive copies.

Can I check my status?

Status updates must be obtained directly from the requesting agency.

Policies & Payment

What payment methods are accepted?

Cash, major credit/debit cards, and common digital payment methods are accepted. A \$25 deposit is required to schedule your appointment, which will be applied toward the total service cost. The remaining balance is due at the time of your appointment.

Do you offer refunds?

Deposits are refundable if the appointment is canceled at least 48 hours in advance. Once the service has been completed and submitted, all sales are final and refunds cannot be issued.

Mail-In / Out-of-State Fingerprinting

Who is this service for?

This service is for individuals who live outside of Florida but need fingerprints submitted to a Florida agency for licensing, employment, certification, or a Level 2 background check.

How does the mail-in process work?

You get fingerprinted locally on an FD-258 fingerprint card, mail the completed card to us, and we digitize and electronically submit your fingerprints to the appropriate Florida agency (when eligible).

FBI Identity History Summary (FBI Background Check)

What is an FBI Identity History Summary and what is it used for?

An FBI Identity History Summary is a personal background record based on fingerprints submitted to the FBI. It is commonly requested for immigration or visa applications, foreign employment, adoption, international travel or residency, and personal record review.

How does the process work and how long does it take?

Your fingerprints are captured electronically and securely submitted to the FBI through an authorized FBI channeler. Results are typically returned within 5 minutes to 24 hours and delivered electronically to the applicant or their attorney.

Important Disclaimer

FBI Identity History Summary requests are provided for personal record review only and cannot be used for employment, licensing, or background screening. A2B Mobile Livescan Fingerprinting facilitates submissions through an FBI-approved channeler and is not affiliated with the FBI.